

Information Booklet 2010



North East **T**ransport **C**onnections **P**roject

Alpine Shire
Indigo Shire
Towong Shire
City of Wodonga
Rural City of Wangaratta

**NorthEast Transport Options
Information Booklet 2010**

Supported by
the Victorian
Government



Printed and electronic copies of this
Information Booklet are available from

NorthEast Transport Connections Project
49 High Street, Wodonga **02 6049 2150**
Email: ntcpinfo@tpg.com.au

Ovens and King Community Health **03 5731 3506**
32 Smith Street Myrtleford 3737
Email: tcpovens@ovensandking.com.au

Alpine Shire **03 5755 0555**
Great Alpine Road Bright 3741
Web: www.alpineshire.vic.gov.au

Indigo Shire **03 5728 8000**
101 Ford St Beechworth 3747
Web: www.indigoshire.vic.gov.au

Towong Shire **02 6071 5100**
32 Towong St Tallangatta 3700
Web: www.towongshire.vic.gov.au

City of Wodonga **02 6022 9300**
104 Hovell St Wodonga 3690
Web: www.wodonga.vic.gov.au

Rural City of Wangaratta **03 5722 0888**
62-68 Ovens St Wangaratta 3677
Web: www.wangaratta.vic.gov.au

Contents



NorthEast Transport Connections Project Introduction	p.4
General Transport Information	
Australian Red Cross Patient Information	p.5
Centrelink Mobility Allowance	p.5
Companion Card	p.5
Department of Veterans Affairs (DVA)	p.5
Multi-purpose Taxi Program (MPTP)	p.6
Travellers Aid	p.6
Victorian Patient Transport Assistance Scheme (VPTAS)	p.6
V/Line and Customer Services	p.6
Carpooling	p.7
Local Transport Information for Alpine Shire Community	p.8
Local Transport Information for Indigo Shire Community	p.11
Local Transport Information for Towong Shire Community	p.14
Local Transport Information for City of Wodonga	p.16
Local Transport Information for Rural City of Wangaratta	p.18
Contact List of all organizations in this directory	p.21
List of abbreviation/acronyms used in this directory	p.24

NorthEast Transport Connections Project Introduction





North East Transport Connections Project

Contacts: Helen Vey Wodonga 02 60492150

The NorthEast Transport Connections Project (NTCP) is a community transport initiative funded by the State Government. NTCP provides transport solutions for communities across the five Local Government areas of: Alpine, Indigo, Towong, Wodonga and Wangaratta. NTCP is based on a partnership made up of ten organizations comprising Community Accessibility Inc who is a not for profit community organization based in Wodonga and is the auspice agency. The other organizations include Alpine Health, Ovens and King Community Health, Gateway Community (formerly Upper Hume Community Health), the Northeast Local and Learning Employment Network and the five local government areas of Alpine, Indigo, Towong Wangaratta and Wodonga Shires.

Disclaimer: Every effort has been made to ensure the information was accurate at the time of publication. Please contact the organisation directly to ensure the information is still current.

General Transport Information

Assistance for travellers may be available from these organisations. Please contact the organisation to make sure you are eligible.

Australian Red Cross Patient Transport

Transport is available to essential medical appointments in Melbourne and within your local area. Please ph Red Cross

Tallangatta **0408 519 527**

Wodonga **02 6024 6870**

Wangaratta **03 5721 8451**

(Doctors/specialists referral required—please book a week or more in advance)

Centrelink Mobility Allowance

13 2 7 17

To qualify for Mobility Allowance a person must travel to and from their home in connection with work, training or job search activities.

Companion Card

1800 650 611 1800 898 888 TTY

Companion card promotes the right of people with a disability who require a companion, to fair ticketing at Victorian events and venues. For eligibility please contact Department of Planning and Community Development (DPCD)

www.companioncard.org.au

Department of Veteran's Affairs (DVA)

1800 555 254

Veterans Affairs Gold Card and White Card holders may be eligible for assistance towards travel expenses for treatment of some medical conditions. To discuss eligibility please contact DVA.

www.dva.gov.au

Multi Purpose Taxi Program (MPTP)

Victorian Taxi Directorate

1800 638 802

Application forms are to be completed by your doctor and are available from your Doctor's surgery and the Victorian Taxi Directorate. www.transport.vic.gov.au

LOCAL TAXIS:	Bright	0408 589 370
	Beechworth	0417 638 802
	Corowa Wahgunyah Rutherglen	02 6033 1634
	Myrtleford	0419 512 886
	Mount Beauty	0409 573 909
	Wangaratta	03 5721 8888
	Wodonga	02 6024 3444
	Yackandandah	0407 100 111

Travellers Aid **03 9670 2072**

Travellers Aid Centres are available for travellers with special needs.

Southern Cross Station Travellers Aid **03 9670 2873**

Flinders Street Station Travellers Aid **03 9610 2030**

www.travellersaid.org.au

Victorian Patient Transport Assistance Scheme (VPTAS)

Application forms are available from most doctor's surgeries, hospitals, social workers or download from www.health.vic.gov.au

V/Line and Customer Services **136 196**

Wangaratta Railway Station **03 5721 3641**

Wodonga Railway Station **02 6055 8165**

www.vline.com.au

Melbourne

Free Tickets: All V/Line tickets to and from metropolitan Melbourne include FREE access to Melbourne's metropolitan trains, trams and buses. Your free travel is determined by the ticket type and code printed on your ticket. Single tickets include one hour's free travel either side of your V/Line journey.

Day Return, Weekly, Monthly and Date to Date tickets include free metropolitan travel all day.

Luggage Hall Southern Cross Station: The Luggage Hall is under the Bourke Street Bridge between the train station and the coach terminal. V/Line passengers on locomotive hauled long-distance services can directly check their luggage into the Luggage Hall. Hours of Operation 6.30am – 11pm. www.vline.com.au/luggage

Carpooling

Save money on your travelling costs and reduce environmental pollution by carpooling and ride sharing.

The Car Pool

www.thecarpool.com.au

eRideShare

www.eRideShare.com

Share my car

www.sharemycar.com

Local Transport Information for Alpine Shire Community

Alpine Chalet Mini Bus Bright **03 5755 1833**

One 12 seater minibus available for charter

B-Line Buses Wangaratta **03 5721 5866**

12, 22, 25, 48, 57 seater buses available for charter

Bright and District Leisure Tours Inc **03 5755 1422**

4WD taxi, 13, 21 seater buses and trailers available for charter

Christians 4wd Charter Service Dinner Plain **1300 722 191**
4WD taxi, minibuses, coaches available for charter

Falls Creek Coach Service Tawonga South **03 5754 4024**
14, 21, 53, 57 seater buses available for charter. Daily services
along Kiewa Valley Highway to Albury/Wodonga

Greyhound Australia **1300 473 946**
Albury, Wangaratta to Melbourne daily

Oke's BusLines Myrtleford **03 5752 1333**
48, 50, 57 seater buses available for charter

Parkinsons Bus Service Beechworth **03 5728 3113**
47 seater bus available for charter. Daily services Beechworth
to Wangaratta

V/Line Coaches Wangaratta Coachlines **03 5722 1843**
22, 30, 48, 50 seater buses available for charter. Daily services
between Wangaratta, Bright, Beechworth, Chiltern and Albury

Community Transport within the Alpine Shire

Alpine Community Health Centre, Bright **03 5755 0123** for all
enquiries and bookings

Bright to Albury/Wodonga Every Monday (Jan-April 2010)
Donation requested
Departing Bright 9am, departing Albury 2.30pm

Wandiligong to Bright Every Thursday (Jan-April 2010)
Donation requested:
Departing Wandiligong 9am, Departing Bright at 12noon.

Bright to Wangaratta NEW Ovens Accessible Bus

Every Thursday. Departing Bright 10.05am and 3.45pm
Departing Wangaratta 8.50am and 2.30pm
Phone **03 5722 1843** for bookings.

Alpine Health Community Buses
Alpine Leisure Groups (ALG) community bus
Bright ph **03 5755 5123** mob 0409 519 301
Mount Beauty ph **03 5754 3526**



Home and Community Care (HACC) **03 57550142**
HACC clients may be eligible for access to transport for some medical appointments. To make enquiries about bookings or eligibility please contact Alpine Shire.

Alpine Region Myrtleford Rotary Bus
Contact Myrtleford Hospital ph **03 5751 9300**
Services: This bus is available for hire to Alpine Shire residents/community groups.

Community Transport within the Alpine Shire (con't)

Red Cross Patient Transport
Transport is available to essential medical appointments in Albury, Wodonga, Melbourne, Wangaratta and within your local area. Please ph Red Cross Tallangatta **0408 519 527**
Wodonga **02 6024 6870** Wangaratta **03 5721 8451**

Taxi Services within the Alpine Shire

People with severe permanent disabilities are able to apply for a Multi Purpose Taxi Program Card

Bright Taxi Service **0408 589 370**

Mount Beauty Taxi Service **131 008**

Ph 03 5754 4735

Mob 0409 573 909

Myrtleford Taxi Service **03 5752 2504**

Mob 0419 512 886

Local Transport Information for Indigo Shire Community

B-Line Buses **03 5721 5866**
47 Mackay Street Wangaratta

Beechworth Bus Lines  **03 5728 2182**
4 Alech Place

Beechworth Mini Buses (Doyles) **03 5728 3112**
5 Elgin Road

Can's Bus Lines **02 6033 2249**
30-32 Poseidon Road Corowa

Corowa-Albury Bus Service  **02 6032 9009**
Rutherglen **0419 244 897** mob

Ellis Buslines **02 6027 3490**
47 Huon-Kiewa Road Tangambalanga

Falls Creek Coach Service **03 5754 4024**
(Kiewa Valley Flexibus via Tangambalanga)

Greyhound Australia **1300 473 946**
(Albury, Wangaratta to Melbourne daily)

Parkinsons Bus Service  **03 5728 3113**
Beechworth

Rutherglen Bus and Tour **02 6032 8774**
42 Ready Street

V/Line Coaches Wangaratta Coachlines **03 5722 1843**
18-32 Osboldstone Road



Community Transport within the Indigo Shire

Indigo Shire Council Community Cars



Beechworth **1300 365 003** for bookings/enquiries
1 car (station wagon to accommodate fold up wheelchair)

Chiltern **1300 365 003** for bookings/enquiries
1 car (station wagon to accommodate fold up wheelchair)

Tangambalanga/Kiewa **02 6027 3287** for bookings/enquiries
1 car (station wagon to accommodate fold up wheelchair)

Yackandandah **02 6027 1220** for bookings/enquiries
1 car (station wagon to accommodate fold up wheelchair)

Beechworth Health Services **03 5728 0200**
52 Sydney Road Beechworth

Indigo North Health **02 6033 6200**
168 High Street Rutherglen
Passengers (PAG and Nursing Home and Hostel residents)
have access to one car and two buses.
The larger bus has wheelchair access.

Red Cross Patient Transport
For patients to attend medical appointments
Wodonga **02 6024 6870** Wangaratta **03 5721 8451**
www.redcross.org.au

Taxi Services within the Indigo Shire

Beechworth Taxi Service

Mob: **0417 022 070**

Yackandandah Taxi Service

Mob: **0407 100 111**

Corowa Wahgunyah Rutherglen (CWR) Taxis
Ph **02 6033 1634**

Please Note: Passengers with a severe permanent disability are able to apply for a Multi Purpose Taxi Program Card.

If requiring a wheelchair accessible taxi please request one when making your booking for a taxi.



Local Transport Information for Towong Shire Community

Cavanaugh's Bus Service	0428 712 424
Cooks Bus Service	02 6056 4511
Corowa-Albury Bus Service	0419 244 897
Corryong Bus and Freight Service	0427 240 077
Corryong Bus and Taxi Service	02 6076 1418
Country Link www.countrylink.com	13 2232
Dysons Bus Lines	02 6056 3100
Falls Creek Coach Service	03 5754 4024
Greyhound Australia (Albury, Wangaratta to Melbourne daily)	1300 473 946
Van Corler Passenger and Freight Service	0418 691 997

Community Transport within the Towong Shire

Walwa and District Community Support Group Inc.

Ph **02 6037 1318**

Transport for day activities to Beechworth, Rutherglen, Howlong, Tallangattta and Lavington.

Upper Murray Health and Community Services

Ph. **02 6076 3200**

Transport to enable clients to access medical appointments and therapy treatments in Albury/Wodonga

Mitta Valley Volunteer Commuter Group

Ph. **02 6072 0442**

Transport for the rurally isolated and transport disadvantaged

Tallangatta Health Service

Ph. **02 6071 5100**

Transport for HACC and low income earners are eligible.

Walwa Bush Nursing Centre

Ph **02 6037 1220**

Transport for specific medical appointments, exercise and social opportunities for the frail aged, geographically isolated and financially disadvantaged.

Taxi Service within the Towong Shire

Wodonga Amalgamated Taxis

02 6024 3444

Local Transport Information for City of Wodonga

Cooks Bus Service

02 6056 4511

Corowa-Albury Bus Service	0419 244 897
Dysons Bus Lines	02 6056 3100
Falls Creek Coach Service	03 5754 4024
Greyhound Australia (Albury, Wangaratta to Melbourne daily)	1300 473 946
Martins Albury	02 6040 4400
V/Line	136 196
Wodonga Railway Station	02 6055 8165
<u>Community Transport within the City of Wodonga</u>	

Wodonga Community Managed Transport Ph **02 6056 1590**
 Community Managed Transport receives funding from the Australian and Victorian Governments under the Home and Community Care (HACC) program and also relies on clients donations. It is designed to assist people with intellectual disabilities to access recreational and educational programs and activities and people who are frail/aged, have a disability or the carers of these.

Taxi Services within the City of Wodonga

Albury Taxis	02 6025 2255
Wodonga Amalgamated Taxis	02 6024 3444

Local Transport Information for the Rural City of Wangaratta

B-Line Bus Company 45-47 Mackay St, Wangaratta	03 5721 5866
Cullen's Bus Lines 49 Murphy St, Wangaratta	03 5721 6611
Fallons Wangaratta P/L	03 5722 9255

8-12 Bullivant St, Wangaratta

Greyhound Australia

1300 473 946

(Albury, Wangaratta to Melbourne daily)

Newtons Bus Service

03 5721 8366

13 Murrell St, Wangaratta

V/Line Coaches Wangaratta Coach lines

03 5722 1843

18-32 Osboldstone Road Wangaratta Please make enquiries when needing wheelchair accessibility



Taxi Services within the Rural City of Wangaratta

Wangaratta Taxis have 3 wheel chair/disability Taxi vans.



For further information please ph **03 5721 8888**

Community Transport within the Rural City of Wangaratta

Ovens and King Community Health Service provide assistance with community transport.

For further information please ph **03 5731 3506**



Red Cross Patient Transport

Transport is available to essential medical appointments in Melbourne and Wangaratta and within your local area. Please ph Red Cross

Wangaratta **03 5721 8451**

Wodonga **02 6024 6870**

Rural City of Wangaratta

03 5722 0888

The Rural City of Wangaratta operate a community bus.

Home and Community Care (HACC) clients access this bus to attend Planned Activity Group (PAG) activities in Moyhu and Wangaratta.



NorthEast Transport Options Information Booklet

Directory of Phone numbers used in this booklet.

Alpine Chalet Mini Bus Bright		03 5755 1833
Alpine Community Health Centre	Bright	03 5755 0123
Alpine Health	Bright	03 5755 5123
	Mob	0409 519 301
	Mount Beauty	03 5754 3526
Alpine Shire		03 5755 0555
Home and Community Care (HACC)		03 5755 0142
Community Transport Mount Beauty		03 5754 3530
Alpine Visitor Information Centre	Bright	03 5755 0584
Australian Red Cross Patient Transport		
	Tallangatta	0408 519 527
	Wodonga	02 6024 6870
	Wangaratta	03 5721 8451
Beechworth Bus Lines		03 5728 2182
Beechworth Health Services		03 5728 0200
Beechworth Mini Buses (Doyle's)		03 5728 3112
Beechworth Newsagent		03 5728 1114
Beechworth Taxi Service		0417 022 070
Beechworth Visitor Information Centre		1300 366 321
B-Line Buses	Wangaratta	03 5721 5866
Bright – Alpine Community Health Service		03 5755 0123
Bright and District Leisure Tours Inc		03 5755 1422
Bright Taxi		0408 589 370
Cann's Bus Lines	Corowa	02 6033 2249
Cavanaugh's Bus Service	Tallangatta	0428 712 424

Centrelink
CFT Travel
Chiltern Visitor Information Centre

Myrtleford

132 717
03 5751 1500
03 5726 1611

Christians 4wd Charter Service Dinner Plain		1300 722 191
City of Wodonga		02 6022 9300
Companion Card		1800 650 611
	TTY	1800 898 888
Cooks Bus Service	Wodonga	02 6056 4511
Corowa-Albury Bus Service	Rutherglen	02 6032 9009
	Mob	0419 244 897
Corowa Wahgunyah Rutherglen -CWR Taxi		02 6033 1634
Corryong Bus and Freight		0427 240 077
Corryong Bus and Taxi		02 6076 1418
Country Link Bus Service		13 22 32
Cullen's Bus Lines	Wangaratta	03 5721 6611
Department of Planning and Community		1800 650 611
Development (DPCD)	TTY	1800 898 888
Department of Veterans Affairs (DVA)		1800 555 254
Doyle's Beechworth Mini Buses		03 5728 3112
Dyson Bus Lines		02 6056 3100
Dyson's Omeo Bus Lines		03 5152 1711
	Mob	0418 516 251
Ellis Buslines	Tangambalanga	02 6027 3490
Fallons Wangaratta P/L		03 5722 9255
Falls Creek Coach Service		03 5754 4024
Greyhound Australia		1300 473 946
Indigo North Health	Chiltern	03 5726 1405
		02 6033 6200
	Rutherglen	
Indigo Shire		03 5728 8000
Community cars	Beechworth	1300 365 003
	Chiltern	1300 365 003
	Tangambalanga/Kiewa	02 6027 3287
	Yackandandah	02 6027 1220
Kiewa Valley Flexibus		03 5754 4024

Luggage Hall Southern Cross Station V/line
www.vline.com.au/luggage

Martins Albury		02 6040 4400
Mitta Valley Volunteer Group		02 6072 0442
Mount Beauty Community Transport Coord		03 5754 3530
Mount Beauty Visitor Information Centre		03 5754 1962
Mount Beauty Taxi		131 008
	Mob	0409 573 909
Multi Purpose Taxi Program (MPTP)		1800 638 802
Myrtleford Hospital		03 5751 9300
Myrtleford Taxi		03 5752 2504
	Mob	0419 512 886
Myrtleford Visitor Information Centre		03 5752 1044
Newtons Bus Service	Wangaratta	03 5721 8366
NorthEast Transport Connections Project		
	Wodonga	02 6056 0048
	Myrtleford	03 5731 3506
O'Connells Bus Line	Omeo	03 5159 1377
	Mob	0428 591 377
Oke's BusLines	Myrtleford	03 5752 1333
Ovens and King Community Health	Bright	03 5755 0123
	Myrtleford	03 5731 3500
Parkinsons Bus Service	Beechworth	03 5728 3113
Porepunkah General Store		03 5756 2210
Red Cross	Tallangatta	0408 519 527
	Wodonga	02 6024 6870
	Wangaratta	03 5721 8451
Rural City of Wangaratta		03 5722 0888
Rutherglen Bus and Tour		02 6032 8774
Rutherglen Taxi		02 6033 1634
Rutherglen Visitor Information Centre		02 6033 6300
Tallangatta Health Service		02 6071 5100
Tallangatta Red Cross		0408 519 527

Taxis	Albury	02 6025 2255
	Beechworth	0417 022 070
	Bright	0408 589 370
	Corowa	02 6033 1634
	Corryong	02 6076 1418
	Mount Beauty	0409 573 909
	Myrtleford	0419 512 886
	Rutherglen	02 6033 1634
	Wahgunyah	02 6033 1634
	Wangaratta	03 5721 8888
	Wodonga	02 6024 3444
	Yackandandah	0407 100 111
Towong Shire		02 6071 5100
Travellers Aid Society		03 9670 2072
	Southern Cross Station	03 9670 2873
	TTY	03 9654 5412
	Flinders Street Station	03 9610 2030
Travelscene Bright		03 5755 1121
Upper Murray Health and Community Services		02 6076 3200
Van Corler Passenger and Freight Service		0418 691 997
Victorian Patient Transport Assistance Scheme (VPTAS)		
	www.health.vic.gov.au	
Victorian Taxi Directorate		1800 638 802
V/Line Coaches/ Wangaratta Coachlines		03 5722 1843

V/Line

136 196

www.vline.com.au
www.viclink.com.au

V/Line Luggage Hall Southern Cross Station

www.vline.com.au/luggage

Wangaratta Coachlines	03 5722 1843
Walwa Bush Nursing Centre	02 6037 1220
Walwa & District Community Support Group	02 6037 1318
Wangaratta Railway Station	03 5721 3641
Wangaratta Red Cross	03 5721 8451
Wangaratta Taxi	03 5721 8888
Wangaratta Visitor Information Centre	1800 801 065
Wodonga Community Managed Transport	02 6056 1590
Wodonga Railway Station	02 6055 8165
Wodonga Red Cross	02 6024 6870
Yackandandah Taxi Service	0407 100 111
Yackandandah Visitor Information Centre	02 6027 1988

Aconyms used in this directory.

ALG	Alpine Leisure Group
DVA	Department of Veterans Affairs
HACC	Home and Community Care
MPTP	Multi Purpose Taxi Program
NTCP	NorthEast Transport Connections Project
PAG	Planned Activity Group
TTY	Tele Type
VPTAS	Victorian Patient Transport Scheme



suitable for wheelchairs