



Alpine Shire

Transport Options Booklet

Transport Information about Local Services
and Timetables for the
Alpine Shire Community

Contents

NorthEast Connections Project Introduction (April 2009) p.3

Part One. General Transport Information

Transport Options Contact Information p.4

General Transport Information

Australian Red Cross Patient Information p.5
Centrelink Mobility Allowance p.5
Companion Card p.5
Department of Veterans Affairs p.5
Multi-purpose Taxi Program p.5
Travellers Aid p.6
Victorian Patient Transport Assistance Scheme (VPTAS) p.6
V/Line and Customer Services-V/Line News p.7-9

Part Two. Local Transport Information for Alpine Shire Community

Bus/Coach Services General Information p.10

Taxi Services p.11

Community Health Transport p.12,13

Timetables

Ovens Valley:

Bright-Beechworth V/Line p.14
Bright-Myrtleford-Wodonga/Albury (V/Line coach) p.15
Bright-Omeo Alps Buslink (*updated*) p.16
Omeo- Bairnsdale Bus Service (Connections) p.17
Bright-Wangaratta-Melbourne(V/Line) p.18
Albury-Wangaratta-Shepparton-Bendigo (V/Line) p.19
Ovens Valley Taxi Link p.20
Bright-Wangaratta-Wodonga/Albury (V/Line)(*updated*) p.21
Myrtleford-Yackandandah-Wodonga-Albury p.22

Kiewa Valley:

Kiewa Valley Flexibus p.23-25
Mount Beauty-Bright-Wangaratta-Melbourne (V/Line)(*updated*) p.26
Mount Beauty-Wodonga/ Albury p.27
Regional bus service -Greyhound p.28
Latest V/Line website timetables p.29+



Contacts: Wodonga 02 6056 0048
 Myrtleford 03 5731 3506

The NorthEast Transport Connections Project (NTCP) is a community transport initiative funded by the State Government. NTCP provides transport solutions for communities across the five Local Government areas of: Alpine, Indigo, Towong, Wodonga and Wangaratta. NTCP aims to assist the community with transport services to improve access to the community as well as social, health and medical services. These services may include transport options for people without a car, making better use of existing services, taxis, school buses, route buses, community buses and volunteer drivers.

The **NTCP** website www.communityaccessability.com.au is part of the NTCP information product range, including this transport information booklet. Refer to this web site for links to transport options across the North East region of Victoria.

Disclaimer: Every effort has been made to ensure the information was accurate at the time of publication. Please contact the organisation directly to ensure the information is still current.

V/Line Information and Bookings:

V/Line	Ph 136 196
www.vline.com.au	www.viclink.com.au
Wangaratta Railway Station	03 5721 3641
Wodonga Railway Station	02 6055 8165
<u>CFT Travel</u>	
70 Standish Street Myrtleford	03 5751 1500
<u>Coach House Travel</u>	
100 Gavan Street (booking fee)	03 5755 1121
<u>Falls Creek Coach Service</u>	
Kiewa Valley Highway Tawonga South	03 5754 4024
Email: reservations@falls creek coach service.com.au	
<u>Porepunkah General Store</u>	
3 Nicholson Street Porepunkah	03 5756 2210
<u>V/Line Coachlines</u>	
Wangaratta Coachlines	
18-32 Osboldstone Road Wangaratta	03 5722 1843

Contact details for Visitor Information Centres

Bright Visitor Information Centre	
119 Gavan Street Bright	03 5750 1233
Mount Beauty Visitor Information Centre	
31 Bogong High Plains Road	
Mount Beauty	03 5754 1962
Myrtleford Visitor Information Centre	
Great Alpine Road Myrtleford	03 5752 1044

Some assistance for travellers may be available from these organizations. Please contact the organisation to make sure you are eligible.

Australian Red Cross Patient Transport

Transport is available to essential medical appointments in Melbourne and Wangaratta and within your local area. Please ph Red Cross

Tallangatta **0408 519 527** Wodonga **02 6024 6870** Wangaratta

03 5721 8451(need to have Doctor's /specialists referral –book a week or more in advance)

Centrelink Mobility Allowance

To qualify for Mobility Allowance a person must travel to and from their home in connection with work, training or job search activities. Centrelink ph: **132 717**

Companion Card

Companion card promotes the right of people with a disability who require a companion, to fair ticketing at Victorian events and venues. Companions of people with a disability who have a companion card can now travel on public transport across Victoria at no cost. For eligibility please contact Department of Planning and Community Development (DPCD) Ph **1800 650 611 1800 898 888 TTY** www.companioncard.org.au

Department of Veteran's Affairs

Veterans Affairs Gold Card and White Card holders may be eligible for assistance towards travel expenses for treatment of some medical conditions. To discuss eligibility please contact DVA. Ph **1800 555 254** www.dva.gov.au

Multi Purpose Taxi Program

This State Government Program gives half price on taxi fares up to a maximum discount of \$30 per trip **for people who have a permanent and severe disability**. Application forms are to be completed by your doctor and are available from your Doctor's surgery and the Victorian Taxi Directorate. **Victorian Taxi Directorate 1800 638 802**

www.transport.vic.gov.au

LOCAL TAXIS: Bright **0408 589 370** , Myrtleford **0419 512 886**,
Mount Beauty **0409 573 909**

Travellers Aid

Southern Cross Station and Flinders Street Station Travellers Aid Centres are available for travellers with special needs.

This service is run by the Travellers Aid Society. Ph **03 9670 2873**

Hours of Operation 7am – 11pm

Travellers Aid provides *travellers 'meet and assist' on request

*an air conditioned lounge

*tourist and general information

*showers, private rest rooms, baby change facilities

*assistance for stranded travellers (9.30 am-2pm)

Southern Cross Station Travellers Aid 03 9670 2072 03 9654 5412 TTY

www.travellersaid.org.au

Victorian Patient Transport Assistance Scheme (VPTAS)

If you need to travel over 100kms to the nearest medical and/or dental specialist, you can claim back some of the travel and accommodation costs.

A current referral is necessary. Application forms are available from most doctor's surgeries, hospitals, social workers or download from www.health.vic.gov.au

V/Line and Customer Services

NEWS *Major upgrade and conversion of the line between Seymour and Albury**

In May 2008, the Federal and Victorian governments jointly announced a \$501.3 million upgrade of Victoria's north-east rail corridor between Melbourne and Albury / Wodonga.

*As part of the announcement, 300km of track will be transferred to the **Australian Rail Track Corporation (ARTC)** who will deliver the project. The ARTC will then take on responsibility for the ongoing operation of the new north-east standard gauge rail line as part of a 45 year lease. This means V/Line will no longer have responsibility for the maintenance and train control of the Seymour to Wodonga line, but will still operate train services on the line when works are complete.*

*The **South Improvement Alliance (SIA)**, a group of organisations that have been brought together by the ARTC, will undertake the upgrade works.*

The upgrade includes:

- a major upgrade of the 200km of broad gauge between Seymour and Albury – this includes conversion of track from broad gauge to standard gauge and replacement of timber sleepers with concrete ones*
- upgrades to the standard gauge line between Melbourne and Seymour including construction of four new passing loops as well as upgrade works already being undertaken by the ARTC*
- an upgrade to three locos and 15 carriages, which will be refurbished and converted to standard gauge*
- new platforms at Albury, Avenel, Broadmeadows, Chiltern, Euroa, Seymour, Springhurst, and Violet Town stations*
- new stabling, maintenance and washing facilities at Dynon near SCS to be converted for standard gauge locos*
- a new station west of Wodonga (the Wodonga rail bypass project), which will remove 11 level crossings through the centre of Wodonga – This will reduce travel times on the Melbourne to Sydney rail corridor.*

Coaches connect with trains

V/Line introduced a temporary timetable from 9 November 2008 which involves the operation of road coaches between Albury / Wodonga and Seymour. Trains connect with coaches running between Seymour and Melbourne in both directions.

A mix of express coaches run between Albury / Wodonga and Seymour, as well as coaches which stop at all stations to serve Chiltern, Springhurst, Wangaratta, Benalla, Violet Town, Euroa and Avenel stations.

The temporary timetable is available from the V/Line [timetables](#) page.

In addition to the coach / train service, V/Line customers also have access to 68 seats on CountryLink's XPT train service at V/Line ticket prices. CountryLink trains depart Melbourne at 08:30 and Albury at 15:22, and stop only at Albury, Wangaratta, Benalla and Melbourne.

V/Line's train service will return to normal on completion of the ARTC's works program in 2010.

General information

- No checked luggage. Due to the mixture of coach and train V/Line cannot offer checked luggage on services during the upgrade works. Customers are advised to pack luggage they can carry easily.
- First class seating is not available on coach or train services. Please reserve your ticket to guarantee a seat.
- Seating on two daily XPT CountryLink services is available to V/Line ticket holders. Stopping at Albury, Wangaratta and Benalla customers can board the 08:30 service from Melbourne or the 15:22 service from Albury. Reservations are a must.
- There is no onboard buffet service, however refreshments are available from Seymour Station.
- People travelling with mobility aids (including wheelchairs) are encouraged to call V/Line at least 24 hours in advance to reserve their space. Not all coaches can accommodate wheelchair passengers and alternative travel arrangements may need to be organised by V/Line.
- Bicycles are not permitted on board coaches during the works.
- Customers needing special assistance please call **136 196** before traveling.

Passengers travelling with a mobility aid need to make bookings 24 hours in advance to allow V/Line to schedule connecting wheelchair/accessible transport. Please contact V/Line **136 196** www.vline.com.au

Wangaratta Railway Station 03 5721 3641

Wodonga Railway Station 02 6055 8165

Melbourne

Free Tickets: All V/Line tickets to and from metropolitan Melbourne now include FREE access to Melbourne's metropolitan trains, trams and buses. Your free travel is determined by the ticket type and code printed on your ticket.

Single tickets include one hour's free travel either side of your V/Line journey.

Day Return, Weekly, Monthly and Date to Date tickets include free metropolitan travel all day.

Luggage Hall Southern Cross Station: The Luggage Hall is under the Bourke Street Bridge between the train station and the coach terminal. V/Line passengers on

locomotive hauled long-distance services can directly check their luggage into the Luggage hall. The new Luggage hall is based on the same principle as an airline check-in counter and is a great improvement for V/Line passengers.

Hours of Operation 6.30am – 11pm.

www.vline.com.au/luggage

Wodonga

Dyson Bus Lines

02 6056 3100 (check for latest fares)

Alpine Chalet Mini Bus

One 12 seater minibus

113 Delany Ave Bright

ph **03 5755 1833**

Email: info@brightchalet.com.au

B-Line Buses

12, 22, 25,48,57 seater buses (depot in Harrietville),

47 Mackay Street Wangaratta

ph **03 5721 5866**

Email: tracey@blinebuses.com.au

Bright and District Leisure Tours Inc

4WD taxi, 13, 21 seater buses and trailers

35-41 Delany Ave Bright

ph **0418844212**

Christians 4wd Charter service

4WD taxi, minibuses, coaches

Harrietville, Dinner Plain

ph 1300 722 191

Falls Creek Coach Service

14, 21, 53, 57 seater buses

Kiewa Valley Highway Tawonga South

Email: reservations@fallscreekcoachservice.com.au

ph **03 5754 4024**



Oke's BusLines

48, 50 seater buses,

4 Buffalo River Road Myrtleford

ph **03 5752 1333**

Parkinsons Bus Service

47 seater bus

Beechworth

ph **03 5728 3113**



V/Line Coaches

22, 30, 48, 50 seater buses

Wangaratta Coachlines

18-32 Osboldstone Road Wangaratta

ph **03 5722 1843**



Please make enquiries when needing wheelchair accessibility

Bright Taxi Service:

Managers: Jerry and Margaret Wilson

50 Gavan Street

Bright

Ph **0408 589 370**

Services: Operates every day

People with severe permanent disabilities are able to apply for a Multi Purpose Taxi Program Card

Mount Beauty Taxi Service

Managers: Brian Cuff

15 Freeburgh Avenue

Mount Beauty

Ph **03 5754 4735**

Mob **0409 573 909**

Services: Operates every day

People with severe permanent disabilities are able to apply for a Multi Purpose Taxi Program Card

Taxi rank located in Hollands Street near Hospital

Will travel to Falls Creek, to Bright and to Wodonga/Albury

Myrtleford Taxi Service:

Managers: Lincoln and Rebecca Wilson

23 Ross Court

Myrtleford

Ph **03 5752 2504**

Mob **0419 512 886**

Services: Operates every day

People with severe permanent disabilities are able to apply for a Multi Purpose Taxi Program Card

Phone booking fee

Late night fee

Ovens and King Community Health

The Community Health Transport Service provides a door to door service and is available to community members of the Ovens Valley who are “transport disadvantaged”. ie people who due to financial or medical reasons are unable to arrange their own transport. Priority is given to people with medical and other health related appointments but transport can be used for shopping trips.

Ovens Valley includes Freeburgh, Wandiligong, Bright, Porepunkah, Ovens, Gapsted and Whorouly.

Contact: Alpine Community Health Centre, Bright ph **03 5755 0123** for all enquiries and bookings. Bookings need to be made before midday on the working day prior to the trip and medical appointments need to be between 11am and 1.30pm. (if no medical appointments, needs a minimum of 4 passengers for the trip to run).

Services:

Bright to Albury/Wodonga

Every Monday

Pick up in Ovens Valley between 9-9.50am, returning 2.30pm

Donation requested: \$17pp

Bright to Wangaratta

Every Friday

Pick up in Ovens Valley between 9-9.50am, returning 2.30pm

Donation requested: \$14pp

Wandiligong to Bright

Every Thursday

Pick up in Wandiligong between 9-9.15am, returning 12noon

Donation requested: \$6pp

Bright to Myrtleford -return

Fortnightly on a Thursday

Pick up (in Bright) between 9.30-10am, returning 2.30pm (donation \$8 return)

Alpine Health Community Buses

Alpine Leisure Group (ALG) community bus in Bright

Ph: ACARS **0409 519 301**

Mount Beauty ph ACARS **03 5754 3526**

Myrtleford -contact Myrtleford Hospital ph **03 5751 9326**



Alpine Shire

Home and Community Care (HACC)

HACC clients may be eligible for access to transport for some medical appointments. To make enquiries about bookings or eligibility please contact ph **03 57550142**

Alpine Region Myrtleford Rotary Bus

Contact Myrtleford Hospital ph **03 5751 9300**

Services: This bus is available for **hire** to Alpine Shire residents/community groups, carries 11 passengers, not wheelchair accessible.

Red Cross Patient Transport

Transport is available to essential medical appointments in Melbourne and Wangaratta and within your local area. Please ph Red Cross Tallangatta **0408 519 527** Wodonga **02 6024 6870** Wangaratta **03 5721 8451**

For revisions to this brochure please contact:

Karen Smith, NorthEast Transport Connections Project (NTCP)
(02) 60492150

Ph **03 5159 1377** Email omeobus@bigpond.com

FARES (Approximate only –check with operator) Full fare Concession

Connecting bus for Omeo –Bright bus

Bookings and Enquiries: Dysons Omeo Bus Lines 03 5152 1711 mob 0418 516 251

Bookings: V/Line **136 196** Latest timetable as of **1st April 2009***

Bookings and Enquiries www.vline.com.au or ph 136 196

Bright Taxis ph **0408 589 370**

This service is provided by Wangaratta Coachlines ph **03 5722 1843**

This service operates Monday to Friday except during NSW/Scots school holidays and is for school children and the public.

This service is provided by Wangaratta Coachlines. Ph **03 5722 1843**

Fares: An adult single fare from Myrtleford to Albury costs \$8 (Jan 08)

Concessions available. (see also page 15)

(Timetable as of January 08) Check all times/ costs with local operators

This service begins in Mount Beauty. Stops along the Kiewa Valley Highway including Kiewa/Tangambalanga to Wodonga and Albury.

The service is provided by Fallons Falls Creek Coaches ph **03 5754 4024**

Tuesday, Wednesday and Thursday (timetable as of August 08)

The **Flexi-Bus** has been operating since 2005 and offers a flexible route service for the Mount Beauty and surrounding community. The service will deviate from the fixed route for clients, picking them up from their homes and taking them to special request destinations, (hospitals, dentists / other appointments).

The Community Transport coordinator can provide support in the form of a volunteer who will act as a “**Transport Friend**” on the bus. Once in Wodonga/ Albury the service will offer an expanded number of drop off destinations available to all users.

The bus is a small coach that has a 20 seat capacity. This service is available to anyone who lives along the current route service. The **flexible service is available to eligible clients who must book via the Community Transport Coordinator**

ph 5754 3530 Bookings Required: Community Transport : Mon, Tues and Thursdays
8.30am to 12noon : ph **03 5754 3530**

Falls Creek Coach Service: Mon to Fri 9am-5pm ph **03 5754 4024.**

This service provides transport for transport disadvantaged people who need to access medical appointments in Albury and Wodonga and Wangaratta .

The Alpine Shire has also made available a car for community transport appointments that cannot be arranged to coincide with the Flexi-Bus, please call to make a booking. This service relies on volunteers and their availability. Ph **03 5754 3530**

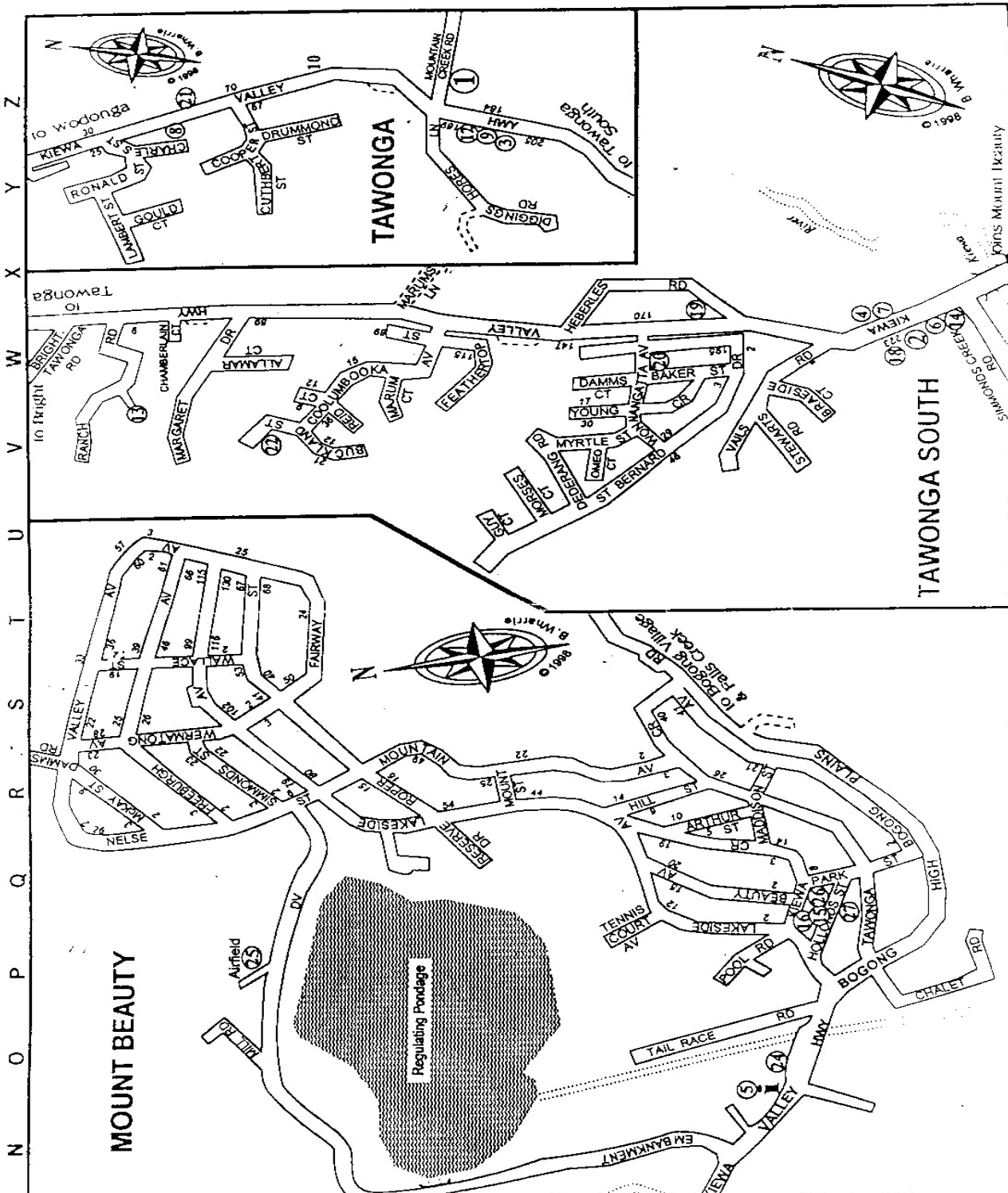
Flexibus Fares example only June 08

One way adult trip to Albury \$16.90, (\$8.40 with concession)

Return trip \$25.70 (\$12.80 with concession)

Falls Creek Coach Service Mount Beauty Circuit

Along Lakeside Ave then left into Nelse St then right into Freeburg St then right into Roper St then left into Lakeside Ave then along Kiewa Cres stopping at the Community Hall then left into Lakeside Ave.



*Mt Beauty Taxi for am TaxiLink services - **5754 4735/ 0409 573909**

Bright Taxi for pm TaxiLink services – **0408 589 370

Contact: Falls Creek Coach Service ph **03 5754 4024**

Timetable as of August 2008 (school / public bus)

Refer to the last page of this booklet for a copy of the current V/Line timetables [Albury/Wodonga – Melbourne](#) and [Mt Beauty – Bright – Melbourne](#).

The scrapping of restrictive transport legislation has allowed [Greyhound Australia](#) to open up its services within Victoria in the state's regional and rural towns.

The decision means people living along existing Greyhound routes can now travel from town to town within the State, to regional centres such as Shepparton, Ballarat, Seymour and Wangaratta.

Greyhound coaches travelling between Melbourne and Sydney operate three times daily with major stops including Coburg, Campbellfield, Melbourne International Airport, Broadmeadows, Wallan, Kilmore, Broadford, Seymour, Nagambie, Murchison, Shepparton, Euroa, Benalla, Wangaratta and Albury.

For more information visit the Greyhound website at www.greyhound.com.au or call 1300GREYHOUND (1300 473 946).

MEL Dep. 8.30A Greyhound Australia Terminal, Bay 64 Southern Cross Terminal

-Campbellfield	- *ONR* CAF 9.00A V-Line Bus Stop @ Hungry Jacks Sydney Road
-Seymour	-*ONR* SYR 9.50A V-Line Bus Stop , Emily Street
-Euroa	-*ONR* EUR 10.20A BP Roadhouse
-Benalla	-*ONR* BEN 10.50A Bus Shelter ANZ Bank Nunn Street
-Wangaratta	-*ONR* WGT 11.20A APCO 24 Hour Service Station
-Albury	-ALB Arr. 12.10P Albury Railway Station, Railway Parade

Albury ALB Arr. 5.45P Albury Railway Station, Railway Parade

Dep. 6.20P

Wangarratta	-*ONR* WGT 7.10P APCO 24 Hour Service Station
Benalla	-*ONR* BEN 7.40P Bus Shelter ANZ Bank Nunn St
Euroa	-*ONR* EUR 8.10P Opposite BP Roadhouse
Seymour	-*ONR* SYR 8.40P V-Line Bus Stop, Emily Street
Campbellfield	-*ONR* CAF 9.30P V-Line Bus Stop
MELBOURNE	-MEL Arr. 10.00P Greyhound Australia Terminal, Bay 64, Southern Cross Terminal,
Spencer	